

# The safety of everyone at The Great Chase - staff and customers - is our top priority.

## **Some things to note for your visit:**

*updated 8/7/20*

We do really look forward to people joining us again, but please, if you think you may be unwell, let us know that you will not be making your reservation and follow the guidance on appropriate isolation precautions.

We will only be taking tables by reservation, to better manage numbers and seating layout in our small venue. We kindly ask that you stick to your expected arrival time.

Hand sanitiser will be available on arrival and at other points throughout the restaurant, we invite and expect that our customers will make use of it.

If you have masks, we would welcome their use by you when travelling to and from your table. We will ask that any children in parties remain at the table at all times.

All staff on the floor will use a face mask or visor. To reduce unnecessary time in proximity, we will kindly ask tables to call staff over when they are needed.

In addition to usual cleaning and sanitising procedures, additional thorough sanitising of surfaces, touch points and utensils will be in operation throughout our services. Tables will be only set directly ahead of your arrival.

Cutlery, glasses, crockery will, after washing, be air dried or dried only with disposable blue roll paper, not with reusable cloths. Because of this it is possible some water marks may remain as we seek to limit extra handling of these items.

Toilets are checked regularly. Should you feel the additional need to use it, surface sanitiser will be available in the toilets. Please only use it with loo roll as other materials can cause the toilets to stop working.

Distances between customers at different tables will be 1m+ where back to back or side by side, 2m+ where people at different tables face across that distance. To accommodate this, some tables may be sat on one side only.

Previously, we would collect and hang coats on arrival. For now, we ask that you keep your coats with you at your table.

We will maintain ventilation of the restaurant so expect some breeze.

- We look forward to you joining us and thank you for your understanding on these measures,

**The Great Chase Team**