

The safety of everyone at The Great Chase - staff and customers - is our top priority.

Some things to note for your visit:

updated 16/10/20

We do really look forward to people joining us again, but please, if you think you may be unwell, let us know that you will not be making your reservation and follow the Government guidance on appropriate isolation precautions.

We will be taking tables by RESERVATION IN ADVANCE ONLY, to better manage numbers and seating layout in our small venue. We kindly ask that you stick to your expected arrival time. Tables may only be held for up to 15 minutes after your booking time - Our last reservation time is 8:30 pm and all restaurants must close BY LAW by 10pm. To this end there will be NO ENTRY after 9pm.

Tables are for a maximum of 6 people BY LAW. Please do not ask us to accommodate multiple tables totalling more than 6 at the same time. **Guests at the same table must BY LAW all be from the same household or support bubble.** Please do not risk a fine for the table AND the restaurant by ignoring this. We have regular inspections.

Hand sanitiser will be available on arrival and at many other points throughout the restaurant, in wall dispensers and dark blue bottles. We invite and expect that our customers will make use of it ON ARRIVAL and throughout if away from their table.

Masks must be worn BY LAW when not seated at your table (to cover mouth AND nose, please). This means putting it on **before** coming in, when moving around the restaurant and when leaving. We will ask that any children in parties remain at the table at all times.

All staff on the floor will use a face mask or visor. To reduce unnecessary time in proximity, we will kindly ask tables to call staff over when they are needed.

In addition to usual cleaning and sanitising procedures, additional thorough sanitising of surfaces, touch points and utensils will be in operation throughout our services. Tables will be only set directly ahead of your arrival.

Cutlery, glasses, crockery will, after washing, be air dried or dried only with disposable blue roll paper, not with reusable cloths. Because of this it is possible some water marks may remain as we seek to limit extra handling of these items.

Toilets are checked regularly. Should you feel the additional need to use it, surface sanitiser will be available in the toilets. Please only use it with loo roll as other materials can cause the toilets to stop working.

Distances between customers at different tables will be 1m+ where back to back or side by side, 2m+ where people at different tables face across that distance. To accommodate this, some tables may be sat on one side only.

Previously, we would collect and hang coats on arrival. For now, we ask that you keep your coats with you at your table.

We will maintain ventilation of the restaurant as required BY LAW so expect some breeze, especially as we move into a colder season.

- We look forward to you joining us and thank you for your understanding and cooperation on these measures, **The Great Chase Team**